



"The House of Quality"

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December, 2008

Dear Valued customer and valued partner:

## **Voluntary RE-CALL notice.**

***Working with HEALTH CANADA, we have found that the gold METAL rivets on the jackets of the 5", 8", 11", 14", 22" and 32" sizes of our RCMP licensed plush have the potential of coming off and posing a possible choking hazard for young children.***

***In addition, it has been found that there is a possibility that the blue eyes of the MP-HR Series (RCMP animals on black horse) also may have the same potential problem.***

International and North American safety tests have been conducted on these products (and all of our products) throughout the years. We have only worked "hand in hand" with only one TRIPLE A rated overseas factory in China since 1998. With our record of safety and testing procedures as well as with the correspondence from our manufacturer, we believe that these problems are on limited runs of manufacturing of these re-call items.

***However, as we are a company that always "wants to do the right thing", we are making a complete recall of all these products.***

Therefore, please find and **immediately** remove any RCMP jackets with metal rivets, that are on the 5", 8", 11", 14" or 22" size of our RCMP products, and send them to us. We will resend you complete replacement products with embroidered buttons...

***YES... including the animal itself !***

You may keep the undressed product... (only the jacket has to be removed) ...to sell.

For the 32" RCMP, please remove the jacket, send it to us, and we will send you a replacement jacket.

In addition, if you have any of the 6" Rider on Horse series, please send these along as well, and we will send you replacements.

Please call Laura, Christine, or Carmen at 1-800-387-5874 for questions regarding this re-call.

We thank you for your support over the years. And we apologize for any inconvenience this might pose you.

Sincerely,

Russ Iwanson  
President

**THE STUFFED ANIMAL HOUSE LTD.**

***CONCEPT TO COMPLETION...***